APPA Performance Indicators Survey, 2024

General Information

Public power utilities with at least 150,000 MWh in total sales and at least 50% retail sales according to your utility's 2023 EIA data, with a few exceptions, are invited to participate in APPA's 2024 Performance Indicators Survey. Confirm your eligibility by checking this list.

Data from this survey will be used to calculate performance indicators published in summary form in the APPA report, Financial and Operating Ratios of Public Power Utilities. The report results may be used to respond to inquiries from congressional offices and committees, federal administrative and regulatory agencies, state and local officials, and the news media. All individual utility responses will remain confidential.

To preview the questions, click here.

The deadline is November 20, 2025. Please contact Kevin Tillmann at 202-696-2624 or KTillmann@PublicPower.org with any questions.

1. For Parts I – III, provide data for calendar year ending in 2024 if available. Otherwise, provide fiscal year 2024 data.

2. Provide information on electric utility operations only.

3. Enter amounts in whole numbers.

4. All questions require an answer. Enter "0" when there is no data.

Contact Information

1) Utility name:*

____

2) City:*

____

3) State:*

( ) Alabama

( ) Alaska

( ) American Samoa

( ) Arizona

( ) Arkansas

( ) California

( ) Colorado

( ) Connecticut

( ) Delaware

( ) Federated States of Micronesia

( ) Florida

( ) Georgia

( ) Guam

( ) Hawaii

( ) Idaho

( ) Illinois

( ) Indiana

( ) Iowa

( ) Kansas

( ) Kentucky

( ) Louisiana

( ) Maine

( ) Marshall Islands

( ) Maryland

( ) Massachusetts

( ) Michigan

( ) Minnesota

( ) Mississippi

( ) Missouri

( ) Montana

( ) Nebraska

( ) Nevada

( ) New Hampshire

( ) New Jersey

( ) New Mexico

( ) New York

( ) North Carolina

( ) North Dakota
( ) Northern Mariana Islands
( ) Ohio
( ) Oklahoma
( ) Oregon
( ) Palau
( ) Pennsylvania
( ) Puerto Rico
( ) Rhode Island
( ) South Carolina
( ) South Dakota
( ) Tennessee
( ) Texas
( ) Utah
( ) Vermont
( ) Virgin Islands
( ) Virginia
( ) Washington
( ) Washington, D.C.
( ) West Virginia
( ) Wisconsin
( ) Wyoming

4) First name:*

____

5) Last name:*

____

6) Phone number (Please use format XXX-XXX-XXXX):*

____

7) Email address:*

____

PART I. EMPLOYMENT, HOURS AND EARNINGS -- CALENDAR YEAR ENDING IN 2024

Prorate employees allocated to or from other departments or units. Enter amounts in whole numbers.

8) Total Average Number of Employees (Electric Employees):*

Average annual employment should be computed by summing the number of employees for all 2024 pay periods, then dividing the sum by the total number of such pay periods in the year. For example, if employees are paid semi-monthly, there would be 24 pay periods. The number of employees on the payroll for each of the 24 periods should be summed up, and the total divided by 24.

Prorate the number of employees allocated to, or from, other departments (e.g., gas or water) of a multiple utility, or other government units (e.g. general administration). For example, in a multiple utility (a utility with functions besides electric) that has one accounting department for all municipal utility operations, prorate personnel allocated to electric utility operations. Another example would be a secretary employed by the municipality that handles some electric utility affairs. Only report the hours dedicated to the electric utility.

Full-Time: ____

Part-Time: ____

9) Total Annual Earnings (Electric Employees):*

Provide total direct earnings for 2024. Include all wage and salary payments to supervisory and non-supervisory employees. Total earnings should equal gross earnings received by employees from the utility. Prorate earnings of employees whose time is allocated to, or from, other utility or government operations. Please include paid time off. Annual earnings does not include medical coverage or other benefits.

Full-Time: ____

Part-Time: ____

10) Total Annual Hours Worked (Electric Employees):*

Provide the total number of hours actually worked during 2024 for all full-time and part-time employees and contract labor. Include only time on duty. Do not include time paid but not worked, such as vacations, sick leave, holidays, etc. Obtain hours worked from payroll or other time records wherever possible. If hours worked data are not maintained separately from hours paid, please enter your best estimate on the basis of scheduled hours. For example: if 10 employees worked an average of 40 hours per week for 50 weeks, total hours worked would be 10 x 40 x 50 = 20,000.

Full-Time: ____

Part-Time: ____

11) Total Average Number of Employees (Contract Labor):*

Report information for persons (or full-time equivalent) working under contract to the utility on an on-going basis. This includes work that is ongoing on a limited or as needed basis. This would include jobs such as tree-trimming or facility maintenance, but it would not include consultants or others working on a temporary basis. If an agency is used for contract labor, please include the total amount paid to the agency in the wage figures.

For questions regarding contract labor, distinguish between contract employees for whom the utility is responsible for supervising day-to-day activities, and contract employees primarily supervised by the contracting company.

Contract Employees Supervised by Utility: ____

Contract Employees Supervised by Contracting Company: ____________________________

12) Total Annual Hours Worked (Contract Labor):*

Employees Supervised by Utility: ____

Employees Supervised by Contracting Company: __________________________________

13) Total Annual Earnings (Contract Labor):*

Employees Supervised by Utility: ____

Employees Supervised by Contacting Company: ___________________________________

14) Number of Power Production Employees:*

NOTE: Power Production Employees are those employees who are directly involved in the generation of electricity (generally, power plant employees). Include all employees involved in the operation and maintenance of power generating facilities. If your utility has no electric generation, then you should have no power production employees.

Full-time: ____

Part-time: ____

Contract: ____

15) Number of Meter Readers:*

If responsible for meters other than electric, prorate employees allocated to electric only. If you deployed smart meters and no longer employ field meter readers, please enter zero.

Full-time: ____

Part-time: ____

Contract: ____

PART II. SELECTED ELECTRIC UTILITY STATISTICS -- CALENDAR YEAR ENDING IN 2024

16) Distribution Lines (up to 69 kV)*

Circuit miles include the total length in miles of separate circuits regardless of the number of conductors used per circuit. We are looking for distribution lines as the utility defines it as long as it is not greater than 69 kV.

Total Distribution Line Circuit Miles: ____

17) Total Electric Utility Uncollectible Accounts (FERC 904)*

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18) Total Electric Utility Debt Service Payments on Long-Term Debt*

Debt Service - The amount necessary to pay principal and interest on outstanding long-term debt.

____

19) Capital Expenditures (report capital expenditures for 2024 only)*

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Part III. Financial Data

Must report full dollar amounts, rounding to nearest dollar.

20) Total Current and Accrued Assets
Include cash and working funds, temporary cash investments, notes and accounts receivable, receivables from the municipality, materials and supplies inventory, prepayments, and miscellaneous current and accrued assets.*

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21) Total Assets and Other Debits
Include utility plant, investments, current and accrued assets, deferred debits, and deferred outflows of resources.*

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22) Total Long-Term Debt
Include bonds, advances from the municipality, other long-term debt, any unamortized premium on long-term debt, and any unamortized discount on long-term debt.*

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23) Total Current and Accrued Liabilities
Include warrants, notes and accounts payable, payables to the municipality, customer deposits, taxes accrued, interest accrued, and miscellaneous current and accrued liabilities.*

____

24) Electric Operating Revenue
Include only revenue from sales to ultimate customers and sales for resale.*

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25) Depreciation Expense*

This includes amortization expense.

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26) Net Operating Electric Income
Electric Operating Revenue - Electric Operating Expenses *

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27) Interest payment on Long-Term Debt paid during fiscal year*

Include the amount of interest on outstanding long-term debt issued or assumed by the utility.

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28) Net Income
Net Operating Electric Income + Other Electric Income - Electric Deductions - Taxes*

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29) Purchased Power Expenses
Includes purchases from investor-owned utilities, municipalities, cooperatives or other public authorities for subsequent distribution and sale to ultimate customers.*

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Part III. Continued - Total Electric Operation and Maintenance Expenses

The answers to the following questions will be used to compute total electric operating and maintenance expenses, which equals the sum of total power supply, transmission, distribution, customer accounts, and administrative and general expenses.

30) Total Power Supply Expenses
Operating costs for generation must include purchased power expenses as well as all power generation. Therefore, this answer must be greater than or equal to purchased power expenses.*

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31) Transmission Expenses*

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32) Distribution Expenses
Include expenses associated with labor, supervision, engineering, materials, and supplies used in the operation and maintenance of the distribution system.*

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33) Customer Accounting, Service, and Sales Expenses
Include expenses related to handling each customer's account. This includes:

- **The cost of obtaining and servicing all retail customers**
- **Uncollectible accounts and meter reading expenses**
- **The cost of labor, materials, and other expenses associated with advertising, billing, collections, records, and handling inquiries and complaints**
- **The cost of promoting and providing customer service programs such as energy services or conservation programs.**

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34) Administrative and General Expenses
Include electric operation and maintenance expenses not allocable to the costs of power production (e.g., generation and power purchases), transmission, distribution, or customer accounting, service and sales. Items which may be included are compensation of officers and executives, office supplies, professional fees, property insurance and claims, pensions and benefits, transfers to the municipality, and other expenses not provided for elsewhere.*

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Thank you!