2023 WAGE AND BENEFIT SURVEY OF SOUTHWESTERN PENNSYLVANIA NONPROFIT ORGANIZATIONS

Sponsored by the Bayer Center for Nonprofit Management

This document lists all of the questions asked in the online survey questionnaire.

The questionnaire contains the following sections: Organization, Compensation & Employment Practices, Paid Time Off Practices, Insurance Benefits, Retirement Benefits, Executive Director/CEO Profile and Compensation. Refer to the file SWPA2023Glossary.pdf file for definitions of terms. Refer to the files SWPA2023JobList.pdf for a complete list of all jobs covered in the survey and SWPA2023JobDescr.pdf for job descriptions.

Your survey response will be strictly confidential and data from this research will be reported only in the aggregate. All information entered online is encrypted and will remain confidential.

Please submit your data by Friday, December 16, 2022. Friday, January 13, 2023 (extended deadline). If you have general questions about the survey, please contact bcnm@rmu.edu or 412-397-6000. For technical questions about completing and submitting this questionnaire, please contact Rita Haronian of Nonprofit Compensation Associates, our survey consultant, at survey@nonprofitcomp.com or 510-645-1005.

ORGANIZATION Organization name: Name of person completing survey: Telephone (w/ext. if applicable): **Email:** Website: Street address: City, State, Zip: **County: Operating expenses for current fiscal year:** (i.e. expenditures necessary to support the administrative and service \$ functions of the organization) How many regular, full-time equivalent (FTE) employees does your organization employ as of October 1, 2022? (Do not include temporary employees, contractors or volunteers.) What is the beginning date of your current fiscal year (MM/DD/YY)? Please check the box next to the field of service that most accurately reflects your organization's mission: Basic Material Need - Food, Clothing, Shelter, Safety Foundation/Philanthropy Counseling - Behavioral Health and Wellness Health and Health Education Culture/Arts Legal/Advocacy Management/Technical Assistance Economic/Neighborhood Development Education and Child Care Services Religious **Employment and Economic Opportunity** Social Support Environment/Animal Welfare Youth/Recreation Family Support and Preservation Other: _____

	Full-Time	Part-Time
Total number of employees:		
(Do not include temporary employees, contractors or volunteers.)		
Number of employees who are new in their positions during the past 12 months due to VOLUNTARY TURNOVER: (Do not include newly created positions, temporary employees, contractors or volunteers.)		
Number of employees who are new in their positions during the past 12 months due to INVOLUNTARY TURNOVER: (Do not include newly created positions, temporary employees, contractors or volunteers.)		
Are you aware of any employees at your organization that have a self-identified d Yes No	_	
	Full-Time	Part-Time
If Yes: How many of your employees self-identify as having a disability?		
Are you generally able to provide accommodations for these individuals? Yes No Not applicable		
COMPENSATION & EMPLOYMENT PRACTICE	ES	
Which best describes your organizations regular, full-time workweek?		
40 hours 35 hours Other, please explain:		
37.5 hours Other, please explain:	_	
By what percentage, on average, do you expect salaries paid by your organization next twelve months?	n to increase	during the
What method describes your salary increase practices? For each that apply, enter	er the average	e increase
over the past 12 months and the average projected increase over the next 12 mor		
Avg increase over	0.1	ected increase
past 12 months	over no	ext 12 months
Across-the-board increase% Merit (or performance-based) increase%	_	% %
Cost-of-living increase	-	
Length-of-service increase %	_	
External labor market considerations (such as survey data)%	_	
Internal job equity considerations%	_	%
Does your organization offer incentive pay or bonuses to any full-time employees	s? Check all 1	hat annly
Executive Director/CEO Department heads	o. Check an i	mat appry.
Associate/Assistant Director Support or administrative staff		
Development Director		
What is your practice for dealing with extensive overtime for EXEMPT staff?		
No formal policy Pay overtime rates		
Provide compensatory time off Do not compensate exempt staff for over	time	
Pay straight time Other, please explain:		

Do you have employees who work on-call? If Yes, which of the following best describes your				
organization's practice?				
Yes, pay for hours worked, including overtime				
Yes, pay flat rate for being on call				
Yes, provide compensatory time off or flex-time				
Yes, do not pay or provide time off (exempt staff only)				
Yes, pay show-up rate and hourly pay for time worked				
Yes, some other policy (or no formal policy)				
Please describe policy, or send in an attachment:				
│				
Do you use salary grades and ranges?				
∐ Yes				
If Yes, when were your ranges last updated (MM/DD/YY)?				
How many months long is your introductory or probationary period?				
If you do not have an introductory or probationary period, skip to the next group of questions.				
Are employees eligible for paid time off benefits during the introductory or probationary period?				
Yes No				
Are employees eligible for insurance benefits during the introductory or probationary period?				
☐ Yes ☐ No				
Are your employees given the option of taking compensatory time off instead of being paid for overtime				
hours worked?				
Yes No				
Apart from after any probationary or introductory period, when are employees reviewed?				
Never Annually				
Quarterly No set schedule				
Every 6 months Other, please describe:				
Every 6 months — Guier, piease describe.				
To your knowledge, are any of your organization's full-time employees eligible for public assistance				
benefits?				
Yes No Not sure				
If Yes, approximately what percentage of your organization's full-time employees are eligible?				
In which ways does your organization attract and/or retain talent? Please check all that apply.				
Offer job/positions promotions within in the organization				
Allocate at least 2% of operating budget to professional or leadership development				
Provide formal coaching and/or mentorship opportunities for employees throughout the organization				
Measure performance for ALL employees on an annual basis				
Encourage participation in professional networks or associations				
Provide financial assistance for collegiate-level continuing education				
Offer flexible hours/schedules				
Provide technology to work remotely				
Other, please describe:				

As a general rule, does your organization provide any of the following benefits to staff at any level? Please				
check for whom each benefit applies.				
	Exec. Dir/	Other Mgrs/	Other	
	CEO	Executives	Staff	
Employee Assistance Program (EAP)	님	님	\vdash	
Telecommuting	님	님	\vdash	
Financial planning services	\vdash	H	H	
Reimbursement for acquiring and/or maintaining	Ш	Ш	Ш	
professional license or other credentials Professional conferences attendance				
Professional development classes	H	H	H	
Low-interest or no-interest loan program	H	H	H	
Transportation and/or travel	H	H	H	
Spouse's/domestic partner's travel expenses	H	H	H	
Local mass transit subsidy	Ħ	Ħ	Ħ	
Car or car allowance:	_	_		
Car leasing				
Car ownership				
Housing or housing allowance				
Cellular phone use				
Home computer purchase or lease				
Cost of home internet provider	Ц	Ц	Ц	
Personal legal expenses	\sqcup		<u> </u>	
Personal liability insurance	닏	닏	H	
Professional liability insurance				
Memberships:				
Country/residential club Health club	H	H	H	
Fraternal club	H	H	H	
Professional membership dues	H	H	H	
Sabbatical (paid time off)	H	H	H	
Substituti (para time ori)		Ш		
Additional vacation time				
Additional contribution to medical insurance				
Additional contribution to life insurance				
Additional contribution to disability insurance				
Additional contribution to long-term care insurance				
Additional contribution to retirement plan				

Impact of the Economic Environment/COVID-19 Pandemic

Indicate whether you expect your organizati	ion to take t	the below action	s with respect t	o any of your	
employees during the next twelve months:		For how many employees?			
	All	More than	Less than		
	staff	1/2 of staff	1/2 of staff	None	
Withhold planned/expected salary increases					
Reduce pay					
Furlough employees					
Lay off employees					
					
To what extent do you expect the following p	ositions to	be working ren	notely for the fo	reseeable future?	
Please choose the option below that best des					
•	·	Remote	Hybrid	In-person	
Corporate administration (Executive, Office	HR IT)		ĬΠ	ĺΠ	
Accounting/Finance	,	П	П	П	
Development		П	Ī	Ī	
Program services		Ħ	Ħ	Ħ	
110grum services				ш	
Does your organization require proof of vac	cination and	d/or regular tes	ting for employ	ees?	
Yes No Not at this			ting for employ	ces.	
Tot at this	point out co	nisidering			
Please indicate changes in the overall cost of	vour organ	nization's insura	ance and retiren	nent benefits per	
employee during calendar year 2022.	, g				
Increased (other than any increases mandate	ed by govern	nment policy rela	ated to COVID-1	(9)	
Kept about the same	ou of govern	milent peneg ren		(5)	
Reduced					
Please indicate expected/projected changes i	n the overa	ll cost of your o	rganization's in	surance and	
retirement benefits per employee during cal		•	i gamization 5 m	isul ance and	
Increase (other than any increases mandated by government policy related to COVID-19)					
Keep about the same					
Reduce					
Reduce					
Do you anticipate that your organization wil	II ovnoviono	a ingressed som	notition from a	ther employers to	
Do you anticipate that your organization will experience increased competition from other employers to attract and attract and retain well-qualified employees in calendar year 2023?					
	employees	ın caiendar yea	r 2023:		
☐ Yes ☐ No					
D 4	c	• 4• •	1 1 20	220	
Do you see turnover as a significant problen	ı tor your o	rganization in c	alendar year 20)23?	
☐ Yes ☐ No					
				1.0.0	
How does your organization's current work	_	_	ur pre-pandemi	ic workforce?	
Larger now About the same	∐ Sm	aller now			
			a		
If your workforce is smaller now, please ind		_		apply.	
Lack of funding		ulty filling open			
Programs have changed	☐ Other,	please explain:			
Overall, does your organization plan to incr	ease or redu	uce the number	of full-time equ	iivalent employees	
during the next twelve months?		_			
☐ Increase ☐ Keep about the san	ne 🗌	Reduce			

Are there any specific job families for which you ar	e finding it especially difficult to hire and/or retain			
employees? Check all that apply.	• •			
Accounting/Finance	Human Resources			
Administrative/General Office	Information Technology			
Communications/Marketing	Maintenance/Facilities/Grounds/Drivers			
☐ Development/Fundraising	Program Delivery/Direct Service			
Executive	Other, please describe:			
Which factors below do you believe are significant	reasons why employees have left your organization			
during the past twelve months (voluntary turnover)				
Job with higher pay elsewhere	Other personal/family reasons			
Job with more comprehensive benefits elsewhere	Pursuing higher education			
Higher-level job (promotion) elsewhere	Job in the private sector			
Geographic move for affordability reasons	Job in the public sector			
Geographic move for personal/family reasons	Other, please describe:			
Diversity, Equity, Inclusion, and Belonging (DEIB) Is your organization in any stage of DEIB work?	Practices			
No (please skip the rest of the DE	IR questions)			
Discussion (please skip the lest of the DE	1B questions)			
Planning Time is formally allocated for all an arms at off to a	wedeen DEID estimities			
Time is formally allocated for all or some staff to v				
Funds are allocated for DEIB activities (staffing, tr				
DEIB is a standing line item in the organization's a	innual budget			
Other (please explain):				
Does your organization have, or have you had, an in				
Yes Planning to do within 12 months				
☐ No ☐ Have done previously, no	longer active			
Since 2019, has your organization worked or will yo	ou work with a consultant or firm to halp support			
vour DEIB work?	ou work with a consultant or firm to help support			
☐ Yes ☐ No				
Does the organization plan to provide DEIR related	training for the staff during the next twelve months?			
Yes No	training for the staff during the next twelve months:			
Does the organization plan to provide DEIB related	training for the heard during the next twelve			
months?	training for the board during the next twelve			
Yes No				
Does the board of directors have a nominations pla	n that integrates DFIR?			
Yes No Planning to do wi				
Training to do wi	timi 12 months			
Have any of the following policies/practices been re	viewed or are currently being reviewed through a			
DEIB lens/integration?	viewed of are currently being reviewed through a			
Compensation and benefits practices	☐ Yes ☐ No ☐ Planning to do within 12 months			
Hiring practices (recruitment, hiring, onboarding)	Yes No Planning to do within 12 months			
0.1				
Supervision, evaluation, promotion, lay-off				
Financial practices/policy	<u> </u>			
Fundraising/marketing practices/policy	Yes No Planning to do within 12 months			
Program practices/policy Yes No Planning to do within 12 months				
Planning (strategic, program planning practices) Yes No Planning to do within 12 months				
Retention practices (e.g. stay interview)	Yes No Planning to do within 12 months			

PAID TIME OFF PRACTICES

What best describes your orga	nization's time off pract	ices? Please choose from these	five options:
You have separa	ate policies for vacation, h	R BOTH EXEMPT & NONEX noliday, sick leave and personal to	
2. STANDARD - You have separa	ate policies for vacation, h	LS FOR EXEMPT AND NON coliday, sick leave and personal t	
3. PAID TIME OF Employers comb	oine the various paid abse	BOTH EXEMPT AND NONE nces (most commonly vacation a	
	use their accrued PTO for FF – DIFFERENT ACC	r any type of absence. RUALS FOR EXEMPT AND	NONEXEMPT
employees may	use their accrued PTO for mbination of practices o	• • •	nd sick time) and
the number (#1) or PT to reg employees number of	cked #1 or #3, enter er of vacation days O days (#3) given gular, full-time is according to their years of service in organization.	If you checked #2 the number of vaca or PTO days (#4) non-exempt and ex full-time employee their number of ye in your organ	given to both sempt regular, as according to ears of service
per	on or PTO day year for all	per year for full-time non-exempt	Vacation or PTO days per year for full-time exempt
1st Year	me employees	employees	employees
2nd Year			
3rd Year			
4th Year			
5th Year			
6th – 9th Years			
10th Year			

How many holidays per year are given to regular, full-time employees? (If you have a PTO program, answer this question only if holidays are given separately from PTO days.)
How many sick days per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)
How many personal days or floating holidays per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)
Are part-time employees eligible for paid time off benefits? No, only full-time employees are eligible. Part-time employees working a sufficient number of hours per week are eligible: They must work a minimum of hours per week. All part-time employees are eligible regardless of their work schedule. Not applicable; we have no part-time employees.
If your organization has a WRITTEN POLICY providing for any other type of PAID time off, please check the appropriate box(es). Jury service

INSURANCE BENEFITS

Does your organization offer employer-sponsored group health insurance as a benefit for regular full-			
time employees? Yes, we offer employer-sponsored group health insurance for employees.			
We do not offer group insurance coverage but do provide a stipend (cash payment) to employees who			
purchase their own (individual) insurance coverage.			
Average stipend per month per employee: \$			
No, there is no employer-sponsored insurance coverage, nor is there a stipend for individual purchase			
by employees.			
If No, please skip this section and continue with the Retirement Benefits section.			
Are part-time employees eligible for health insurance benefits?			
No. on by Call Control and Larry and Park Inc.			
No, only full-time employees are eligible. Part-time employees working a minimum of hours per week receive FULL BENEFITS.			
-Part-time employees working a minimum of hours per week receive PRO-RATED BENEFITS			
depending on their work schedules.			
All part-time employees are eligible regardless of their work schedule and receive FULL BENEFITS.			
All part-time employees are eligible regardless of their work schedule and receive PRO-RATED			
BENEFITS depending on their work schedules. Not applicable; we have no part-time employees.			
Two applicable, we have no part-time employees.			
Are domestic partners considered to be dependents for the purposes of health insurance Yes, organization contributes to the cost of insurance for domestic partners. Yes, employee can pay entire cost of dependent coverage. No			
What is the waiting period for new employees' health insurance benefits? Please specify days, months,			
etc.			
Does your organization offer any type of Section 125 plan? Please check all that apply. For each type of			
plan checked, enter the employer's contribution per employee to the right. (See Glossary for			
definitions.)			
☐ Premium only plan			
Flexible Spending Account (FSA): Health Care Spending Account (HCSA)			
If yes, what is the maximum annual amount an employee may allocate to the HCSA? \$ Dependent Care Spending Account (DCSA)			
Cafeteria plan Enter organization's contribution per employee: \$ circle (annual) or (monthly)			

Cafeteria Plan					
If you checked Cafeteria plan above, indicate below which types of plans employees can choose. Check					
all that apply. If you did no	t check Cafeter	ia plan above,			
HMO (Health M				n Disability Ins	
	e Provider Organ			n Disability Inst	
PPO (Preferred	Provider Organ	ization	Long-Tern	n Care Insuranc	e
Dental				t plan, any type	
☐ Vision			Other, plea	se describe:	
Life Insurance					
Now skip the Non-Cafeteria	Plans section a	and answer the	questions about S	Special Accoun	its.
Non-Cafeteria Plans Answer this section only if y	ou did NOT ch	eck the box for	Section 125 Cafe	eteria plan.	
What is the average cost per	r month to your	organization,	per eligible emple	oyee, for insura	ance benefits?
Include the cost for HMO/P					
disability and/or long-term				ŕ	
·		\$	per r	nonth per emp	loyee
For each type of insurance to the organization for employ doctor office visits. If the insurance is not offered	ee and depende surance is offer	ent coverage, as ed, but employ	s well as a typical	or average co- cost, enter zer	payment for
	0/	0/	<u></u>	annual	1
	% paid by		typical or average		annual
	organization	organization	co-payment for	single	deductible
M 1: 1 ID 60	for employees	for dependents	doctor office visit	employee	for family
Medical: HMO					
Medical: EPO					
Medical: PPO					
Dental					
Vision					
Life					
Short-Term Disability					
Long-Term Disability					
Long-Term Care					
Other, please explain:					
Special Accounts					
Does your organization offe (HSA)? See Glossary for delayes No If Yes, please enter the organization offe definition. Yes No If Yes, please enter the organization offe definition.	finition. nization's annu r a Health Rein	nal HSA contri	bution per partici	pating employ \$A)? See Glossa	ee. ——— ry for
, _F			F Parate	\$	<u> </u>

RETIREMENT BENEFITS

Does your organization provide a retirement benefit for regular full-time staff? ☐ Yes ☐ No
If No, please skip the rest of this section.
Are part-time employees eligible for retirement benefits? No, only full-time employees are eligible. Part-time employees working a sufficient number of hours per week are eligible: They must work a minimum of hours per week. All part-time employees are eligible regardless of their work schedule. Not applicable; we have no part-time employees.
How many of your organization's employees participate in the retirement plan? Full-time employees Part-time employees (if applicable)
Which best describes the organization's retirement benefit for regular full-time staff? Check all that apply. Tax Sheltered Annuity - 401(k), 403(b) Other Defined Contribution Plan IRA, SEP-IRA Defined Benefit Plan Other, please describe:
How is the plan funded? If your organization offers more than one retirement benefit, please answer this question based on the type of retirement plan that involves the highest level of contribution from the organization. Employee contribution only (Please skip the rest of this section.) Organization contribution only Organization contributions/employee may contribute If employee contributes, organization also contributes Other, please describe:
Annual cost to organization of retirement benefit: If your organization offers more than one retirement benefit, please answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.
Organization contributes percentage of employee's salary Please enter cap (highest level) of percentage of salary contributed for each employee by organization:%
Organization contributes \$ amount for each employee Please enter cap (highest level) of dollar amount contributed annually for each employee by organization: \$
Other, please explain:
Over the next five years (from 2023 through 2027), how many of your organization's current full-time employees do you expect to retire? of our current full-time employees
What is the vesting period for your organization's retirement benefit in years? Please state the number of years after which an employee is fully vested.

EXECUTIVE DIRECTOR/CEO PROFILE

Does your organization current employ an Executive Director/CEO? ☐ Yes ☐ No				
If No, please skip the rest of this section and continue with the Compensation section.				
Does your Executive Director/CEO have an employment contract? ☐ Yes ☐ No				
If Yes, what was the length of the original contract in months?				
Please note how your current Executive Director/CEO identifies. Check all that apply				
☐ Man ☐ Person of color ☐ Woman ☐ Multiracial ☐ Non-binary/Non-conforming ☐ Latinx/Hispanic ethnicity				
☐ LGBTQIA+				
Has self-identified disability				
☐ Veteran				
What is your Executive Director/CEO's age?				
For how many years has your Executive Director/CEO worked in his or her current job at your organization?				
If your Executive Director/CEO has worked in his or her current job at your organization for five years or less, how did the organization locate this Executive Director/CEO as a candidate to fill the position at the time of hire? Word of mouth Craigslist or other online service Executive search firm Internal promotion Current/former board member or founder of organization Other, please describe:				
What is the highest level of education attained by the Executive Director/CEO? High school Some college Doctorate Bachelor's degree				
Does your organization have a completed and updated emergency succession plan for the Executive Director/CEO position? Yes No				
Does your organization have a formal, non-emergency transition plan for the Executive Director/CEO position? Yes No				
Does your organization expect to have an Executive Director/CEO transition within the next five				
years? Yes No				

Has the board of directors formally approved the current salary of the Executive Director/CEO?
☐ Yes ☐ No
What kind of information does organization's board of directors consider in order to determine reasonable compensation for the Executive Director/CEO? Please check the box of all that apply.
Informal survey of similar organizations performed internally
Published survey data
Form 990s of similar organizations
Utside consultant
Other, please describe:
Please describe any additional benefits given to your Executive Director/CEO:

COMPENSATION INSTRUCTIONS

This worksheet requests specific compensation information for each employee in your organization. Use one line for each employee. If you have multiple employees with the same job title, please include a line for each employee. The salary listed should reflect each individual's salary, not an average of every employee in that job position. Complete all columns in the table below as described.

Column 1 Job Code

Enter the three-digit code for the job that you are reporting (for example, Executive Director is 005). A list of all job codes with job descriptions can be found in the **Job Codes** document distributed with this questionnaire.

Column 2 Position Title

Enter the title your organization uses for this job. Your title may be different than the title in the Job Codes document.

Column 3 Pay Rate

Enter the actual pay rate for the employee as of October 1, 2022. For full-time employees, enter either the annual salary or the hourly pay rate. For part-time employees, enter the hourly rate.

Column 4 Eligible for Bonus

If the employee in this position is **eligible for** any type of incentive or bonus in addition to their regular base salary, (regardless of whether the employee actually received a bonus during the past 12 months) enter "Y." If not, enter "N."

Column 5 Bonus Paid During the Past Twelve Months

Complete this column only if the employee was eligible for a bonus. If the employee was **paid** any type of incentive during the past twelve months, enter that amount here. Otherwise, enter zero (0).

Column 6 Number of Employees Managed (Direct and Indirect)

Enter the number of employees supervised by this position, **directly and indirectly.** For example, the Executive Director typically supervises the entire organization through other managers and supervisors. Do **not** include contractors or volunteers supervised by this employee.

Column 7 Gender Identity

Enter code M, W or NB to indicate the gender identity of the current employee.

Man M Woman W Non-binary/gender non-conforming NB

Column 8 Race/Ethnicity

Enter a code (1 - 8) from the following list to indicate the employee's race or ethnicity:

,	\mathcal{C}	1 2	
American Indian/Alaska Native	1	Native Hawaiian/Pacific Islander	5
Asian/Asian American	2	White/Caucasian	6
Black/African American	3	Multiracial	7
Hispanic/Latinx	4	Unknown	8

COMPENSATION as of 10/1/22

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8
Job Code	Position Title used by Your Organization	Annual (full- time) or Hourly Pay Rate as of 10/1/22	Eligible for Bonus (Y/N)	Bonus \$ Paid in Past 12 Months	# of Employees Managed (direct & indirect)	Gender Identity	Race/ Ethnicity
+							