

## Vermont One Touch Referral Resource Guide

Provide updates to Geoff Wilcox Geoff.Wilcox@vermont.gov				
Health Related Referral Services	County (if applicable)	Contact	Agency	Email
Asthma and healthy homes education – asthma and home triggers (moisture, pests, tobacco smoke)		802-951-0156	Vermont Department of Health	Karen.Casper@vermont.gov
Asthma Home Visiting - Rutland area only		Sarah Cosgrove	Rutland Regional Medical Center	scosgrove@rrmc.org
Child Passenger Safety - Improperly installed car seats/lack of safe car seats. Hands on instruction & education for caregivers on car seat installation & safety. Car seats distributed as available		Be Seat Smart 888-868-7328 or 888-VMT-SEAT	Child Passenger Safety Program	vtcps@vermont.gov www.beseatsmart.org
Child safety/protection concerns – suspicion of child maltreatment/neglect (home visitors/assessors are mandated reporters)		1-800-649-5285	VT Dept. for Children & Families, Family Services Division	
Health insurance - Navigator for Vermont Health Connect help determining eligibility for various insurance subsidies and plans		855-899-9600	Vermont Health Connect	
Financial coaching & education for money management, savings, credit, micro businesses	Chittenden, Franklin, Grand Isle, and Addison	Kathryn Baudreau 802-860-1417 x112	CVOEO - Financial Futures	kbaudreau@cvoeo.org cvoeo.org
Smoking Cessation –Quit In-Person or Quit Online counseling & free cessation medication		Quitline 802-652-2065	Vermont Department of Health	tobaccovt@vermont.gov www.802Quits.org
Smoke Free Housing Policies – multi family owner interest		VT Dept of Health 802-863-7330	VT Department of Health	tobaccovt@vermont.gov
WIC - nutrition education, health/social services referrals, breastfeeding, supplemental foods to pregnant women, infants, children < 5 yrs. Foster parents, dads, & can apply		WIC Vermont 802-863-7333	WIC Vermont	wic@vermont.gov
Housing or Energy Referral Services	Contact / Phone		Agency	Email / Website
Lead hazards needs repair – peeling paint, pre 1978 homes. Single family requires child < 6 years or pregnant woman. Multifamily only peeling paint. Grants, 80% AMI	Matthew Hill 802-828-5064		Vermont Housing and Conservation Board	m.hill@vhcb.org
Lead and healthy homes education – peeling paint in pre 1978 homes with children < 6 years or pregnant woman and other issues at home (mold, life safety)	VT Department of Health 1-800-439-8550		VT Department of Health	AHS.HealthyHomes@vermont.gov
Central VT housing repairs for low income families – structural, moisture, injury prevention, CO & smoke alarms, accessibility. Loans & grants, 80% AMI	Patti DuPuis 802-477-1343		Downstreet	pdupuis@downstreet.org http://downstreet.org/
Central VT Weatherization: high energy use, low income families– cold energy bill (owner occupied or rental). Grants 80% AMI	Sonja Doppelhofer 877-919-2299		Capstone Community Action	weatherizationinfo@capstonevt.org
Northwest VT Weatherization: high energy use, low income families – cold in winter, high energy bill (owner occupied or rental). Grants 80% AMI	Debra Geraw 802-891-9697 x318		Champlain Valley Office of Economic	dgeraw@cvoeo.org For technical information: Tim Page
Northeast VT housing repairs, low income families - structural, moisture, injury prevention, accessibility, etc. Loans, credit worthy 80% AMI	Dawn Cross 802-535-3555		Rural Edge	DawnC@ruraledge.org
Northeast VT Weatherization: high energy use, low income families – cold in winter, energy bill (owner occupied/rental). Grants 80% AMI	Toni Smith 802-334-7378		Northeast Employment and Training	toni.smith@vtneto.org
Southeast VT housing repairs, low income families - structural, roofs, moisture, injury prevention, accessibility, etc. Loans, credit worthy 80% AMI	Jeremy Paquette 802-254-4604		Windham and Windsor Housing Trust	jpaquette@homemattershere.org
Southeast VT Weatherization: high energy use, low income families – cold in winter, energy bill (owner occupied/rental). Grants 80% AMI	Mary Vitt 802-722-4575 ext 137		Southeastern Vermont Community Action	mvitt@sevca.org
Southwest VT housing repairs & energy efficiency, all incomes - structural, moisture, injury prevention, accessibility. Loans, credit worthy all incomes	Lori Thompson 802-438-2303		NeighborWorks of Western Vermont	lthompson@nwwvt.org
Southwest VT healthy housing repairs & energy efficiency, all income – moisture, mold, pest, radon, CO and smoke alarms, asbestos/vermiculite, injury prevention. Loans credit worthy all incomes & grants	Lori Thompson 802-438-2303		NeighborWorks of Western Vermont	lthompson@nwwvt.org
Southwest VT Weatherization high energy use, low income cold in winter, energy bill (owner occupied or rental). Grants 80% AMI	Marc Therrien 802-775-0878		BROC Community Action	mtherrien@broc.org
White River Junction area home repairs - urgent repairs, 180% federal poverty, homeowner willing to participate - (45 min area around White River Junction)	Gail Guernsey		COVER	gailg@coverhomerepair.org
Electric or Gas Bill Low Income Discount - Green Mountain Power and Vermont Gas discount	1-800-775-0516		VT Dept for Children & Families	
Healthy Home repairs for low income families – Offers essential home repair loans for homeowners up to 80%AMI in Chittenden, Franklin, and Grand Isle Counties	Alyssa Peteani 802-861-7344		Champlain Housing Trust (CHT) - Loan Program	apeteani@getahome.org
High electric use – low income AND high electric use (e.g., monthly bill > \$200) or electric primary heating	Josh Stewart 802-540-7857		Efficiency Vermont	jstewart@veic.org
Radon – free radon home test kits and information	Marielle Strong 802-865-7742		VT Department of Health	Marielle.Strong@vermont.gov

Home Visitor's Agency: \_\_\_\_\_

Home Visitor Name: \_\_\_\_\_

Home Visitor Contact: \_\_\_\_\_

Fall Prevention and Older Adult Services		County (if applicable)	Contact	Agency	Email
Adults with disabilities, independent living concerns – peer counseling, accessibility modifications, meals, telephones & assistive devices			Peter Johnke	Vermont Center for Independent Living	peter@vcil.org
Fall Prevention Assessment & Repairs - Fall risk, fear of falling, history of falling & home accessibility issues. Financial assistance for small home modification projects available for low-income (up to 400% of federal poverty guidelines). 65+ or disabled		Chittenden	Martha Mcauliffe -	University of Vermont Medical Center, Community Health	Martha.mcauliffe@uvmhealth.org FallsandFiresProgram@uvmhealth.org
Falls Prevention - Education, fall prevention programs and other resources. Assistance for older adult issues not covered by the individual AAAs			Falls Prevention Program info@fallsfreevermont.org	Falls Free Vermont Coalition	info@fallsfreevermont.org fallsfreevermont.org
<b>Fall Prevention and Older Adult Services : Each referral in this section is supported by an agency which serves clients by their county of residence. For each service, contact the Agency for the client's county</b>					
Fall Prevention and Assessment - Assistance to adults 60 yrs +: Referrals for exercise, small home and accessibility modifications (ramps), medication assessment (some but not all AAAs)					
Food Assistance – Assistance to adults 60 yrs+: 3SquaresVT applications, benefits, nutrition counseling, Meals on Wheels, Commodities Supplemental Food program, and other programs					
Older Adult Care - Assists person(s) 60 yrs. + or their caregivers with: Case management, nutrition, Meals on Wheels, family caregiver supports, elder care clinician, health insurance, dementia respite, money management, senior companion programs, substance abuse,					
<b>Agencies by County</b>					
AgeWell: Chittenden, Franklin, Grand Isle, and Addison		Senior HelpLine: 1-800-642-5119		AgeWell	landA@agewellvt.org agewellvt.org
Southwestern Vermont Council on Aging: Rutland and Bennington		Senior HelpLine: 1-800-642-5119 Rutland: 1-802-786-5990 Bennington: 1-802-442-5436		Southwestern Vermont Council on Aging	infoandassistance@svcoa.net www.svcoa.org
Senior Solutions, COASEV: Windsor and Windham		Senior Solutions HelpLine 802-885-2669		Senior Solutions, COASEV	information@seniorsolutionsvt.org seniorsolutionsvt.org
Central Vermont COA: Lamoille, Orange, and Washington counties plus towns Bethel, Granville, Hancock, Pittsfield, Rochester, Royalton, Sharon and Stockbridge		CVCOA Helpline 800-642-5119		Senior Solutions, COASEV	information@seniorsolutionsvt.org seniorsolutionsvt.org
Northeast Kingdom COA: Caledonia, Essex, Orleans		NEK Information Line 802-745-0531		Northeast Kingdom COA	info@nekouncil.org nekouncil.org
<b>Food Assistance</b>		<b>Contact</b>		<b>Agency</b>	<b>Email / website/info</b>
Food – hot breakfast, groceries, culinary job training, home-bound delivery, and help with 3SquaresVT for food insecure households					
Statewide options with Vermont Food Bank		800-585-2265		<a href="http://vtfoodbank.org/agency-locator">vtfoodbank.org/agency-locator</a>	
Central VT		<a href="https://vermontcap.org/capstone-community-action/">https://vermontcap.org/capstone-community-action/</a>		20 Gable Place Barre, VT 05641 802-479-1053	
Northwest VT		Hannah Harrington 802-658-7939 x21	CVOEO - Chittenden Emergency Food Shelf	hharrington@cvoeo.org http://www.feedingchittenden.org	
Southeast VT		<a href="https://www.sevca.org/partners/pantries-food-shelves">https://www.sevca.org/partners/pantries-food-shelves</a>		<a href="http://fallmountainfoodshelf.org">Fallmountainfoodshelf.org</a>	
Other					


**Burlington Specific Referrals**

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Health Related Referral Services	Contact	Agency	Email / website/info
Pre-School Services - Low income families with children ages 3-5, interested in preschool services. Variety of programming options in Addison, Chittenden, Franklin & Grand Isle counties. (Limited programming for children ages 0 – 3. Not currently taking referrals for this age group)	Jessica Benoit	Champlain Valley Head Start	jbenoit@cvoeo.org -
Housing or Energy Referral Services	Contact	Agency	Email
Electric efficiency opportunities – old refrigerator, freezer, or lighting. Rebates or possible replacement for low income households	Burlington Electric Department	Burlington Electric Department	webcustomerservice@burlingtonelectric.com
Healthy Home repairs for low income families – Offers essential home repair loans for homeowners up to 80%AMI in Chittenden, Franklin, and Grand Isle Counties	Alyssa Peteani Champlain Housing Trust (CHT) - Loan Program 802-861-7344		apeteani@getahome.org
Northwest VT Weatherization: high energy use, low income families – cold in winter, high energy bill (owner occupied or rental). Grants 80% AMI	Debra Geraw	Champlain Valley Office of Economic Opportunity CVOEO - Weatherization 802-891-9697 x318	dgeraw@cvoeo.org For technical information: Tim Page tpage@cvoeo.org 802-891-9697 x306
High energy use in moderate income families - Free comprehensive written energy audits for homes with usage exceeding 50,000BTU/sq ft. Funds available for cost-effective energy conservation measures (1/3 to ½ coverage) with low interest loans available to cover remaining balance for home/property owners	Jeremy King	Vermont Gas	jking@vermontgas.com
Housing repairs for low income families – structural, moisture, injury prevention, emergency repairs, accessibility, etc. Loans & Grants, 80% AMI. Limited to Burlington residents	Todd Rawlings	Burlington Vermont Community and Economic Development	trawlings@burlingtonvt.gov
Lead Poisoning education visit – peeling paint in pre 1978 homes with children < 6 years or pregnant woman	Beth Awhaitey	Burlington Lead Program 802-865-5323	bawhaitey@burlingtonvt.gov -
Lead hazards needs repair – peeling paint, pre 1978 homes. Single family requires child < 6 yrs or pregnant woman. Homes with peeling paint. Grants, 80% AMI	Beth Awhaitey	Burlington Lead Program 802-865-5323	bawhaitey@burlingtonvt.gov
Minimum Housing Code Violations – unregistered rental, overcrowding, health issues/sewage, squalor/hoarding, disrepair, mold/moisture, bedbugs or other infestations - Rental Properties within City of Burlington	Patricia Wehman	Burlington Housing Code - Burlington Code Enforcement	pwehman@burlingtonvt.gov
Minimum Housing Code Violations – unregistered rental, overcrowding, health issues/sewage, squalor/hoarding, disrepair, mold/moisture, bedbugs or other infestations - Rental Properties within City of Winooski	Erika Bailey	Winooski Housing Code - Winooski Code Enforcement	embailey@winooski.org

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