



Vermont One Touch Referral Resource Guide

Provide updates to Geoff Wilcox Geoff.Wilcox@vermont.gov

Health Related Referral Services	Contact	Agency	Email
Asthma and healthy homes education – asthma and home triggers (moisture, pests, tobacco smoke)	802-951-0156	Vermont Department of Health	Karen.Casper@vermont.gov
Asthma Home Visiting - Rutland area only	Sarah Cosgrove	Rutland Regional Medical Center	scosgrove@rrmc.org
Child Passenger Safety - Improperly installed car seats/lack of safe car seats. Hands on instruction & education for caregivers on car seat installation & safety. Car seats distributed as available	Be Seat Smart 888-868-7328 or 888-VMT-SEAT	Child Passenger Safety Program	vtcps@vermont.gov www.beseatsmart.org
Child safety/protection concerns – suspicion of child maltreatment/neglect (home visitors/assessors are mandated reporters)	1-800-649-5285	VT Dept. for Children & Families, Family Services Division	
Health insurance - Navigator for Vermont Health Connect help determining eligibility for various insurance subsidies and plans	855-899-9600	Vermont Health Connect	
Financial coaching statewide - individualized one-on-one coaching to manage personal finances and reduce carbon usage through transportation options, home energy upgrades, and tax credits and incentives. 80% Median Family Income, 120% Median Family Income for single parent, BIPOC, and New American households.	Kelsey Gibb Iacobucci 802-249-2184	GreenSavingSmart - Financial and Energy Coaching Initiative	kiacobucci@capstonevt.org
Financial coaching & education for money management, savings, credit, micro businesses Chittenden, Franklin, Grand Isle, and Addison	Rachel Goldstein 802-860-1417 x121	CVOEO - Financial Futures	rgoldstein@cvoeo.org cvoeo.org
The Private Drinking Water Program helps Vermonters with questions about drinking water quality and how it can affect their health. Free drinking water test kits for homeowners who rely on private drinking water systems (such as dug or drilled wells and springs). Consultation about water quality issues, interpretation of test results and recommend treatment options/remediation actions.	Tom DeBell 802-489-7339	Vermont Department of Health Drinking Water Program	ahs.vdhdrinkingwaterprogram@vermont.gov https://www.healthvermont.gov/environment/drinking-water
Smoking Cessation – Quit In-Person or Quit Online counseling & free cessation medication	Quitline 802-652-2065	Vermont Department of Health	tobaccovt@vermont.gov www.802Quits.org
Smoke Free Housing Policies – multi family owner interest	VT Dept of Health 802-863-7330	VT Department of Health	tobaccovt@vermont.gov
WIC - nutrition education, health/social services referrals, breastfeeding, supplemental foods to pregnant women, infants, children < 5 yrs. Foster parents and dads eligible.	WIC Vermont 802-863-7333	WIC Vermont	wic@vermont.gov

Housing or Energy Referral Services	Contact / Phone	Agency	Email / Website
Lead hazards needs repair – peeling paint, pre 1978 homes. Single family requires child < 6 years or pregnant woman. Multifamily only peeling paint. Grants, 80% AMI	Matthew Hill 802-828-5064	Vermont Housing and Conservation Board	m.hill@vhcb.org
Lead and healthy homes education: peeling paint in pre 1978 homes with children < 6 years or pregnant woman & other issues at home (mold, life safety)	VT Department of Health 1-800-439-8550	VT Department of Health	AHS.HealthyHomes@vermont.gov
Central VT housing repairs for low income families – structural, moisture, injury prevention, CO & smoke alarms, accessibility. Loans & grants, 80% AMI	Patti DuPuis 802-477-1343	Downstreet	pdupuis@downstreet.org http://downstreet.org/
Central VT Weatherization: high energy use, low income families– cold energy bill (owner occupied or rental). Grants 80% AMI	Sonja Doppelhofer 877-919-2299	Capstone Community Action	weatherizationinfo@capstonevt.org
Northwest VT Weatherization: high energy use, low income families – cold in winter, high energy bill (owner occupied or rental). Grants 80% AMI	Debra Geraw 802-891-9697 x318	Champlain Valley Office of Economic Opportunity CVOEO	dgeraw@cvoeo.org For technical information: Tim Page tpage@cvoeo.org 802-891-9697 x306
Northeast VT housing repairs, low income families - structural, moisture, injury prevention, accessibility, etc. Loans, credit worthy 80% AMI	Dawn Cross 802-535-3555	Rural Edge	DawnC@ruraledge.org
Northeast VT Weatherization: high energy use, low income families – cold in winter, energy bill (owner occupied/rental). Grants 80% AMI	Shannon Collins 802-334-7378 Northeast Employment and Training Organization NETO		shannon.collins@vtneto.org
Southeast VT housing repairs, low income families - structural, roofs, moisture, injury prevention, accessibility, etc. Loans, credit worthy 80% AMI	Jeremy Paquette 802-254-4604	Windham & Windsor Housing Trust	jpaquette@homemattershere.org
Southeast VT Weatherization: high energy use, low income families – cold in winter, energy bill (owner occupied/rental). Grants 80% AMI	Mary Vitt 802-722-4575 ext 137 Southeastern Vermont Community Action		mvitt@sevca.org
Southwest VT housing repairs & energy efficiency, all incomes - structural, moisture, injury prevention, accessibility. Loans, credit worthy all incomes	Lori Thompson 802-438-2303	NeighborWorks of Western Vermont	lthompson@nwwvt.org
Healthy Home repairs for low income families – Offers essential home repair loans for homeowners up to 80%AMI in Chittenden, Franklin, and Grand Isle Counties	Alyssa Peteani 802-861-7344 Champlain Housing Trust (CHT) - Loan Program		apeteani@getahome.org
Southwest VT healthy housing repairs & energy efficiency, all income – moisture, mold, pest, radon, CO and smoke alarms, asbestos/vermiculite, injury prevention. Loans credit worthy all incomes & grants	Lori Thompson 802-438-2303	NeighborWorks of Western Vermont	lthompson@nwwvt.org
Southwest VT Weatherization high energy use, low income cold in winter, energy bill (owner occupied or rental). Grants 80% AMI	Tharon Malay 802-775-0878	BROC Community Action	tmalay@broc.org

Housing or Energy Referral Services (cont'd)		Contact / Phone	Agency	Email / Website
White River Junction area - Urgent home repairs and air-sealing weatherizations within 45 minutes of White River Junction, 180% federal poverty, homeowner willing to participate or contribute in a meaningful way -		Rachel Smith 802-296-7241 x4	COVER	office@coverhomerepair.org
Electric or Gas Bill Low Income Discount - Green Mountain Power and Vermont Gas discount		1-800-775-0516	VT Dept for Children & Families	
High electric use – low income AND high electric use (e.g., monthly bill > \$200) or electric primary heating		Tim Yandow 802-540-7857	Efficiency Vermont	tyandow@veic.org
Radon – free radon home test kits and information		Marielle Strong 802-865-7742	VT Department of Health	Marielle.Strong@vermont.gov
USDA Section 504 Program: Home repair program for income-eligible single family homeowners (roof, furnace, well, septic, accessibility). Homes under 2,000 ft ² .		Colleen Ladew 603-223-6039 US Department of Agriculture		colleen.ladew@usda.gov
Food Assistance		Contact / Phone	Agency	Email/website/info
Food – hot breakfast, groceries, culinary job training, home-bound delivery, and help with 3SquaresVT for food insecure households				
Statewide options with Vermont Food Bank		800-585-2265	vtfoodbank.org/agency-locator	
Central VT		https://vermontcap.org/capstone-community-action/	20 Gable Place Barre, VT 05641 802-479-1053	
		Emmet Moseley 802-780-0300	CVOEO - Addison County Food Access Center emoseley@cvoeo.org https://www.cvoeo.org/community-action	
Northwest VT		Hannah Harrington 802-658-7939 x21	CVOEO - Chittenden Emergency Food Shelf hharrington@cvoeo.org http://www.feedingchittenden.org	
Southeast VT		https://www.sevca.org/partners/pantries-food-shelves		
		www.fallmountainfoodshelf.org		

Fall Prevention and Older Adult Services		County	Contact	Agency	Email
Adults with disabilities, independent living concerns – peer counseling, accessibility modifications, meals, telephones & assistive devices			Peter Johnke	Vermont Center for Independent Living	peter@vcil.org
Fall Prevention Assessment & Repairs - Fall risk, fear of falling, history of falling & home accessibility issues. Financial assistance for small home modification projects available for low-income (up to 400% of federal poverty guidelines). 65+ or disabled	Chittenden	Martha Mcauliffe - University of Vermont Medical Center, Community Health Improvement Falls & Fires Home Safety Program Martha.mcauliffe@uvmhealth.org FallsandFiresProgram@uvmhealth.org			
Falls Prevention - Education, fall prevention programs and other resources. Assistance for older adult issues not covered by the individual AAAs			Falls Prevention Program Falls Free Vermont Coalition info@fallsfreevermont.org		info@fallsfreevermont.org fallsfreevermont.org
Fall Prevention and Older Adult Services : Each referral in this section is supported by an agency which serves clients by their county of residence. For each service, contact the Agency for the client's county					
Fall Prevention and Assessment - Assistance to adults 60 yrs +: Referrals for exercise, small home and accessibility modifications (ramps), medication assessment (some but not all AAAs)					
Food Assistance – Assistance to adults 60 yrs+: 3SquaresVT applications, benefits, nutrition counseling, Meals on Wheels, Commodities Supplemental Food program, and other programs					
Older Adult Care - Assists person(s) 60 yrs. + or their caregivers with: Case management, nutrition, Meals on Wheels, family caregiver supports, elder care clinician, health insurance, dementia respite, money management, senior companion programs, substance abuse, and volunteer opportunities					
Agencies by County					
AgeWell: Chittenden, Franklin, Grand Isle, and Addison	Senior HelpLine: 1-800-642-5119		AgeWell	landA@agewellvt.org agewellvt.org	
Southwestern Vermont Council on Aging: Rutland and Bennington	Senior HelpLine: 1-800-642-5119 Rutland: 1-802-786-5990 Bennington: 1-802-442-5436		Southwestern Vermont Council on Aging infoandassistance@svcoa.net www.svcoa.org		
Senior Solutions, COASEV: Windsor and Windham	Senior Solutions HelpLine 802-885-2669		Senior Solutions, COASEV information@seniorsolutionsvt.org seniorsolutionsvt.org		
Central Vermont COA: Lamoille, Orange, and Washington counties plus towns Bethel, Granville, Hancock, Pittsfield, Rochester, Royalton, Sharon and Stockbridge			CVCOA Helpline 800-642-5119	Senior Solutions, COASEV information@seniorsolutionsvt.org seniorsolutionsvt.org	
Northeast Kingdom COA: Caledonia, Essex,Orleans	NEK Information Line 802-745-0531		Northeast Kingdom COA	info@nekcouncil.org nekcouncil.org	



Burlington Specific Referrals

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Health Related Referral Services	Contact	Agency	Email / website
Pre-School Services - Low income families with children ages 3-5, interested in preschool services. Variety of programming options in Addison, Chittenden, Franklin & Grand Isle counties. (Limited programming for children ages 0 – 3. Not currently taking referrals for this age group)	Jessica Benoit	Champlain Valley Head Start	jbenoit@cvoeo.org -
Housing or Energy Referral Services	Contact	Agency	Email / website
Electric efficiency opportunities – old refrigerator, freezer, or lighting. Rebates or possible replacement for low income households	Burlington Electric Department	Burlington Electric Department	webcustomerservice@burlingtonelectric.com
Healthy Home repairs for low income families – Offers essential home repair loans for homeowners up to 80%AMI in Chittenden, Franklin, and Grand Isle Counties	Alyssa Peteani Champlain Housing Trust (CHT) - Loan Program 802-861-7344		apeteani@getahome.org
Northwest VT Weatherization: high energy use, low income families – cold in winter, high energy bill (owner occupied or rental). Grants 80% AMI	Debra Geraw Champlain Valley Office of Economic Opportunity CVOEO - Weatherization 802-891-9697 x318		dgeraw@cvoeo.org For technical information: Tim Page tpage@cvoeo.org 802-891-9697 x306
High energy use in moderate income families - Free comprehensive written energy audits for homes with usage exceeding 50,000BTU/sq ft. Funds available for cost-effective energy conservation measures (1/3 to ½ coverage) with low interest loans available to cover remaining balance for home/property owners	Jeremy King	Vermont Gas	jking@vermontgas.com
Housing repairs for low income families – structural, moisture, injury prevention, emergency repairs, accessibility, etc. Loans & Grants, 80% AMI. Limited to Burlington residents	Todd Rawlings	Burlington Vermont Community and Economic Development Office	trawlings@burlingtonvt.gov
Lead Poisoning education visit – peeling paint in pre 1978 homes with children < 6 years or pregnant woman (Burlington and Winooski)	Margaret Williams	Burlington Lead Program 802-846-0149	mwilliams@burlingtonvt.gov
Lead hazards needs repair – peeling paint, pre 1978 homes. Single family requires child < 6 yrs or pregnant woman. Homes with peeling paint. Grants, 80% AMI (Burlington and Winooski)	Margaret Williams	Burlington Lead Program 802-846-0149	mwilliams@burlingtonvt.gov
Minimum Housing Code Violations – unregistered rental, overcrowding, health issues/sewage, squalor/hoarding, disrepair, mold/moisture, bedbugs or other infestations - Rental Properties within City of Burlington	Patricia Wehman	Burlington Housing Code - Burlington Code Enforcement -	pwehman@burlingtonvt.gov

Minimum Housing Code Violations – unregistered rental, overcrowding, health issues/sewage, squalor/hoarding, disrepair, mold/moisture, bedbugs or other infestations - Rental Properties within City of Winooski	Erika Bailey	Winooski Housing Code - Winooski Code Enforcement	embailey@winooski.org
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