

FAIR PAY FOR SOUTHERN CALIFORNIA NONPROFITS: THE 2021 COMPENSATION AND BENEFITS SURVEY

This document lists all of the questions asked in the online survey questionnaire.

This questionnaire contains the following sections: Organization, Compensation & Employment Practices, Paid Time Off Benefits, Insurance Benefits, Retirement Benefits, Executive Director/CEO Profile and Compensation.

Refer to the separate FairPaySCA2021Glossary.pdf file for definitions of terms. Refer to the separate

FairPaySCA2021JobDescriptions.pdf file for a complete list of all jobs covered in the survey and a description of each.

Submit your data by **Friday**, **April 23**, **2021** (extended deadline) and you will be eligible to purchase a copy of the survey report at the discounted participant rate. Visit www.nonprofitcomp.com for details.

Your survey response will be strictly confidential and data from this research will be reported only in the aggregate. All information entered online is encrypted and will remain confidential.

If you have any questions, please contact Rita Haronian of Nonprofit Compensation Associates at 510-645-1005 or survey@nonprofitcomp.com.

ORGANIZATION

Organization name:		
Name of person completing survey:		
Title:		
Telephone (w/ext. if applicable):		•
Email address:		•
Website:		•
Street address:		•
City, State, Zip:		•
County:		•
person completing the survey above: Executive Director/CEO: Job title at your organization: Email address:	al address for any of the following employees not already listed	
CFO or Business Manager: Job title at your organization: Email address:		
Human Resources Officer:		

tox(es) next to their name(s) here. If you heard about it some other way, please check "Other" and tell us how. California Community Action Partnership Assn. (CalCAPA) California Council of Community Behavioral Health Agencies California Council of Community Behavioral Health Agencies California Council of Land Trusts California ReLeaf California ReLeaf CalNonprofits CalNonprofits CalNonprofits CalNonprofits CalNonprofits Candid Total annual expenses of the organization: Expenditures necessary to support the administrative and service functions of the organization. Fotal payroll budget for the current fiscal year: Include all employees whose pay is reported on form W-2, including seasonal employees. Do not include contractors whose pay is reported on Form 1099. Total gross cash compensation as it appear on employees' annual W-2 forms. How many full-time equivalent (FTE) employees does your organization employ as of January 1, 2021? Do not include temporary or contract staff. Full-Time Full-Time Part-Time Total number of employees who are new in their positions during the past 12 months due to VOLUNTARY TURNOVER: Do not include newly created positions, temporary employees, contractors or volunteers.) Number of employees who are new in their positions during the past 12 months due to INVOLUNTARY TURNOVER: Do not include newly created positions, temporary employees, contractors or volunteers.) Number of employees who are new in their positions during the past 12 months due to INVOLUNTARY TURNOVER: Do not include newly created positions, temporary employees, contractors or volunteers.) Lease check the field of service in the list below that most accurately reflects your organization's mission: Animal Welfare Association Mgmt., Membership, Support Organization Child Care/Child Welfare Association Edvelopment CommunityFeonomic Development Education, Schools, Colleges, Research Social Service, One Major Program	How did you find out about this survey? If you heard abo			
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Employment Counseling/Workforce Programs Social Service, Multiple Programs				
Family Counseling/Mental Health Services Other:			apie i rograms	
Foundation, Philanthropy, Fundraising				

COMPENSATION & EMPLOYMENT PRACTICES

By what percentage, on average, do you expect salaries paid by your organization to increase during the next twelve months? Enter 0 if you expect no increase overall. Consider existing staff only. Do not include additional payroll costs due to an increase in your workforce. What method(s) describes your salary increase practices? Check all that apply. For each selected, enter the average increase over the past 12 months and the average projected increase over the next 12 months. Avg increase over Avg projected increase past 12 months over next 12 months Across-the-board increase % % % Merit (or performance-based) increase % Cost-of-living increase % Length-of-service increase External labor market considerations Internal job equity considerations % Does your organization offer incentive pay or bonuses to any full-time employees? Check all that apply. CEO/Executive Director Management staff Professional staff Support or administrative staff What is your organization's full-time workweek? 40 hours/week 38 hours/week 37.5 hours/week 35 hours/week Other, please explain: What is your practice for dealing with extensive overtime for EXEMPT staff? No formal policy Provide compensatory time off Pay straight time Pay overtime rates Do not compensate exempt staff for overtime Other, please explain: Do you have employees who work on-call? If Yes, which of the following best describes your organization's practice? Yes, pay for hours worked, including overtime Yes, pay flat rate for being on call Yes, provide compensatory time off or flex-time Yes, do not pay or provide time off (exempt staff only) Yes, pay show-up rate and hourly pay for time worked Yes, some other policy (or no formal policy) Please describe policy: Do you have employees who work the evening or night shift? ☐ Yes □ No If Yes, please describe policy regarding any additional compensation for evening or night shift work (or send in an attached file): Do you use salary grades and ranges? ☐ Yes No If Yes: Were your salary ranges adjusted during the calendar year 2020? Yes, overall percentage of adjustment No Do you expect to adjust your salary ranges during the calendar year 2021? Yes, overall percentage of adjustment (projected) % □ No

How many months long is your introductory or probationary period? If you do not have an introductory or probationary period, skip to the next group of questions.
months
Are employees eligible for paid time off benefits during the introductory or probationary period? Yes No Are employees eligible for insurance benefits during the introductory or probationary period? Yes No
Apart from after any probationary or introductory period, when are employees reviewed? Never Annually Quarterly No set schedule Every 6 months Other, please describe: Other, please describe:
Are any of your employees covered by a union contract? Yes No
If Yes, which job classifications?
Do you pay a premium for jobs requiring bilingual skills? Yes No
If Yes, how much do you pay in addition to the standard salary? Please specify amount as % of salary or \$ per hour.
Which job classifications at your organization are subject to additional pay for bilingual skills?
Are your organization's pay practices being affected by recent or upcoming increases in the minimum wage due to California and/or local requirements? Yes No
If Yes, please indicate which statement below best describes your organization's likely response with respect to compensation adjustments due to the minimum wage increase: Compensation is being adjusted only for employees at the minimum wage level. Compensation is being adjusted for some nonexempt employees whose current pay is above minimum wage. Compensation is being adjusted for some nonexempt employees whose current pay is above minimum wage and also for some exempt employees. Compensation is being adjusted for most or all of our organization's employees.
Do any employees at your organization receive reimbursement or a stipend for the monthly cost of cell phone use? Yes No
If Yes: Approximately what percentage of regular, full-time employees do receive reimbursement or a stipend for the monthly cost of cell phone use?%
What is the typical or average amount that an employee receives per month from the employer for cell phone use? \$
On what basis are positions identified as being eligible for cell phone reimbursement? Requiring regular work away from the office On-call work responsibilities (i.e. IT department) Level of job responsibility Other, please describe:

As a general rule, does your organization provide any of the following benefits to staff at any level?						
Please check for whom each benefit applies.	Exec. Dir/	Other Mgrs/	Other			
	CEO	Executives	Staff			
	CEO	Executives	Staff			
Employee Assistance Program (EAP)						
Telecommuting						
Financial planning services						
Reimbursement for acquiring and/or maintaining						
professional license or other credentials	_					
Professional conferences attendance	\vdash		닏			
Professional development classes	님	님	片			
Low-interest or no-interest loan program	\vdash	\vdash	H			
Transportation and/or travel	H	H	片			
Spouse's/domestic partner's travel expenses Local mass transit subsidy	H	H	H			
Car or car allowance:	Ш	Ш				
Car leasing						
Car ownership	Ħ	Ħ	Ħ			
Housing or housing allowance	Ħ	Ħ	i i			
Home computer purchase or lease						
Cost of home internet provider						
Personal legal expenses						
Personal liability insurance						
Professional liability insurance						
Memberships:						
Country/residential club	님	님				
Health club	\vdash	\vdash	\sqcup			
Fraternal club	H	\vdash	H			
Professional membership dues Sabbatical (paid time off)	H	H	片			
Sabbatical (paid time on)	Ш	Ш				
Additional vacation time		П				
Additional contribution to medical insurance						
Additional contribution to life insurance						
Additional contribution to disability insurance						
Additional contribution to long-term care insurance						
Additional contribution to retirement plan						
If any employees are eligible for sabbatical time off:						
What length of employment is required to qualify for a paid sabbatical?						
What is the typical length of the sabbatical period?						
Do employees remain enrolled in the organization's employee benefits programs such as insurance and retirement while on sabbatical? Yes No						

Impact of the Current Economic Environment

Overall, how would you characterize the degree to which your organization's operations have been impacted by the COVID-19 pandemic?						
Severely Significantly Moderately	Slightly	☐ Not at all				
Indicate whether your organization took the below actio the calendar year 2020:		For how many More than	employe Less that	es?		
Withheld planned/expected salary increases Reduced pay Furloughed employees Laid off employees Reduced required hours without a pay cut (exempt staff	All	half	half	None		
Indicate whether you expect your organization to take the employees during the calendar year 2021:		For how many More than	employe Less than	es?		
Withhold planned/expected salary increases Reduce pay Furlough employees Lay off employees Reduce required hours without a pay cut (exempt staff)		half	half	None		
Has the COVID-19 pandemic significantly impacted any	Significan		ignificant	ly Not		
Individual giving Foundation funding Corporate funding Government funding, including contracts for services Fees for services/programs Special event revenue, including sponsorships Rental income Other, please describe:						
How has the COVID-19 pandemic impacted the demand	_			and services?		
Increased demand						
☐ Increased (other than any increases mandated by government policy related to COVID-19) ☐ Kept about the same ☐ Reduced						
Please indicate expected/projected changes in the overall retirement benefits per employee during calendar year 2		ur organizatio	n's insura	ance and		
☐ Increase (other than any increases mandated by government ☐ Keep about the same ☐ Reduce	nent policy	related to COV	ID-19)			

During the calendar year 2020, did your organization change 50% or more of your independent contractors to employee status?					
contractors to employee status:					
☐ Yes ☐ No	☐ Not applicable				
Do you anticipate that your organization will experie attract and attract and retain well-qualified employe					
☐ Yes ☐ No					
Do you see turnover as a significant problem for you	r organization in calendar year 2021?				
☐ Yes ☐ No					
Overall, does your organization plan to increase or r in calendar year 2021?	educe the number of full-time equivalent employees				
☐ Increase ☐ Keep about the same	Reduce				
Are there any specific job families for which you are employees? Check all that apply.	finding it especially difficult to hire and/or retain				
Accounting/Finance Administrative/General Office Communications/Marketing Development/Fundraising Executive	Human Resources Information Technology Maintenance/Facilities/Grounds Program Delivery Other, please describe:				
Which factors below do you believe are significant reasons why employees have left your organization during 2020 (voluntary turnover)? Please check all that apply.					
Job with higher pay elsewhere Job with more comprehensive benefits elsewhere Higher-level job (promotion) elsewhere Geographic move for affordability reasons	Geographic move for personal/family reasons Job in the private sector Job in the public sector Other, please describe:				

PAID TIME OFF BENEFITS

With respect to paid time off for regular, full-time employees, does your organization offer separate vacation, sick and holiday time off or does your organization offer "PTO" time off that combines vacation and sick time? Separate vacation, sick and holiday time off "PTO" time combining vacation and sick time Other, please describe:
Do regular, full-time exempt and non-exempt employees earn vacation/PTO at the same rates or at different rates? Please note that each of these options allows for different vacation schedules depending on employee length of service. Same rates for exempt and non-exempt Different rates for exempt and non-exempt

If you checked "Same rates for exempt and non-exempt" above, enter the number of vacation days or PTO days given to regular, full-time employees according to their number of years of service in your organization.

If you checked "Different rates for exempt and non-exempt" above, enter the number of vacation days or PTO days given to both exempt and non-exempt regular, full-time employees according to their number of years of service in your organization.

Year of service	Vacation or PTO days per year for all regular, full-time employees
1st Year	
2nd Year	
3rd Year	
4th Year	
5th Year	
6th – 9th Years	
10th Year	
11th Year +	

Vacation or PTO days per year for regular, full-time exempt employees	Vacation or PTO days per year for regular, full-time non-exempt employees

If you offer separate vacation, sick and holiday time:					
Are part-time employees eligible for paid vacation time? (Please note that under California's Healthy Workplace Healthy Family Act, part-time employees must be eligible for paid sick time, with few exceptions.)					
No, only full-time employees are eligible for paid vacation time. Part-time employees working a sufficient number of hours per week are eligible for paid vacation time: They must work a minimum of hours per week. All part-time employees are eligible for paid vacation time regardless of their work schedule. Not applicable; we have no part-time employees.					
Can earned vacation or PTO days that are not taken be carried forward to the next year? Yes No					
If Yes, What is the maximum number of vacation or PTO days that can be carried forward by regular, full-time employees? If the number varies based on an employee's length of service or job category, enter the largest number that can be carried forward by a non-exempt employee with the highest level of seniority.					
How many sick days per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)					
Does your organization allow employees to "donate" unused paid time off to another employee who is on medical or other extended leave? Yes No					
How many personal days or floating holidays per year are given to regular, full-time employees? (Answer only if you do NOT have a PTO program.)					
How many holidays per year are given to regular, full-time employees? (If you have a PTO program, answer this question only if holidays are given separately from PTO days.)					
Do you offer additional paid time off between the Christmas and New Year's holidays to regular, full-time employees? Answer "Yes" only if this time off is not included in the time off that you have already entered. Yes No If Yes, how many additional days off are typically given to regular, full-time employees at this time?					
For each line below: If your organization has a written policy providing for specific PAID time off, please check the box under "Paid time off." If accrued sick leave may be used instead of or in addition to specifically provided paid time off, please check the box under "Sick leave may be used."					
Jury service Bereavement Family illness Job-related education Parental leave Military service Volunteer service Other, please explain:					

INSURANCE BENEFITS

Does your organization offer insurance coverage as a benefit for regular, full-time employees?
 Yes, we offer employer-sponsored group health insurance for employees and fall under the following market size:: Small group (100 employees or fewer) Large group (101+ employees) No, we do not offer group insurance coverage as we are not required to do so under the ACA. We do offer an ACA-allowed Qualified Small Employer Health Reimbursement Arrangement (QSEHRA) to reimburse employees for premiums they pay for individual insurance policies with an average cost to the organization cost per employee per month of \$ No, we are required to do so under the ACA but have chosen to be subject to applicable penalties instead.
If you did not check the first box above, please skip to the Retirement Benefits section. Are part-time employees eligible for health insurance benefits?
 No, only full-time employees are eligible. Part-time employees working a minimum of hours per week receive FULL BENEFITS. Part-time employees working a minimum of hours per week receive PRO-RATED BENEFITS depending on their work schedules. All part-time employees are eligible regardless of their work schedule and receive FULL BENEFITS. All part-time employees are eligible regardless of their work schedule and receive PRO-RATED BENEFITS depending on their work schedules. Not applicable; we have no part-time employees.
Are domestic partners eligible to participate in your health insurance plan on the same basis as a spouse?
☐ Yes, same sex only ☐ Yes, same and opposite sex ☐ No
Does your organization have a "cash in lieu of benefits" policy that applies to employees who choose to waive coverage due to having coverage through another employer-sponsored plan? (i.e. spouse or partner)?
Yes Enter amount of monthly payment: \$ No
What is the waiting period for new employees' health insurance benefits? None - covered on date of hire Covered on 1st of month following hire date Covered on 1st of month following 30 days of employment Covered on 1st of month following 60 days of employment Other, please describe:
Does your organization offer any type of Section 125 plan? Check all that apply. See Glossary for definitions.
Premium only plan (allows employee contributions to health insurance premiums to be paid with tax-free dollars)
Flexible Spending Account (FSA): Health Care Spending Account (HCSA) Dependent Care Spending Account (DCSA) Max annual amount employee can allocate: \$
Cafeteria plan Organization's contribution PER EMPLOYEE \$ circle (annual) or (monthly) Enter the number of employees participating in the cafeteria plan:
Indicate below to which types of plans employees can allocate their cafeteria plan benefit dollars. Check all that apply. HMO (Health Maintenance Organization) EPO (Exclusive Provider Organization) DPO (Preferred Provider Organization) POS (Point of Service) Dental Dental Vision Other, please describe:

Ans If yo	-Cafeteria Plans wer this section only if you did ou checked the box for Section ion at the bottom of this page.					mer-Driven H	lealth Plans
cost tern	nt is the average cost per month for HMO/EPO/PPO/POS as w n care insurance. Include the or loyees. Do not include organiza \$ PER MONTH	ell as any orga rganization's s ation's additio	anization contr hare of premit nal contribution	ributions to de um costs only, ons in the case	ntal, vision, lif leaving out ar	fe, disability a ry amount con	nd/or long- tributed by
Plea	se enter the number of employ	ees who partic	cipate in these	plans:	emp	oloyees	
If m with	each type of insurance that you Average % of the premium Average % of the premium Co-payment for doctor off Annual deductible for emp Annual deductible for a fa ore than one plan is offered for the highest level of employee of	n paid by the on paid by the of the office visits oloyee only (if mily (if application any type (i.e. enrollment.	organization forganization for applicable) able) more than one	or employee co or dependent o e HMO), answ	coverage	ions based on	the plan
	e insurance is not offered, ente				1	T	,
		% paid by org for employees	% paid by org for dependents	Co-payment for doctor office visit	Annual deductible for employee only	Annual deductible for family	
	Medical: HMO	employees	dependents			•	
	Medical: EPO						
	Medical: PPO						
	Medical: POS						
	Dental Dental				1		
	Vision						
	Life						
	Long-Term Disability		-				
	Long-Term Care		-				
	Voluntary supplemental plan						
	Other, please explain:						
	onici, picase expiaiii.	_1					J
Does Acco	sumer-Directed Health Plans s your organization offer any hount (HSA)? For any that apployee and for family. See Gloss not include organization's con	y, please enter ary for definit	the organizati	ion's annual H			
Пτ	IMO1	atuilantia fa	in ala anti-larri	¢	£ £	.:1., ¢	
_	HMO annual cor EPO annual cor	ntribution for s	ingle employee ingle employee	\$	for fan	nily \$	
_	PPO annual coi	ntribution for s	ingle employee	\$	for fan	ույ	
	POS annual con	ntribution for s	ingle employee ingle employee	\$	for fan	nily \$ nily \$	
☐ 2	s your organization offer a Hea Yes, the organization's annual HI	alth Reimburs	ement Arrange	ement (HRA)	? See Glossary		

RETIREMENT BENEFITS

Does your organization provide any type of retirement benefit for regular full-time employees?						
☐ Yes ☐ No						
If No, please skip the rest of this section and continue with the Executive Director/CEO section.						
Are part-time employees eligible for retirement benefits? No, only full-time employees are eligible. Part-time employees working a sufficient number of hours per week are eligible: They must work a minimum of hours per week. All part-time employees are eligible regardless of their work schedule. Not applicable; we have no part-time employees.						
Which best describes the organization's retirement benefit for regular full-time staff? Check all that apply.						
 □ Tax Sheltered Annuity - 401(k), 403(b) □ Other Defined Contribution Plan □ IRA, SEP-IRA □ Defined Benefit Plan □ Other, please describe: 						
How is the retirement plan funded? If your organization offers more than one retirement benefit, answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.						
 ☐ Employee contribution only ☐ Organization contribution only ☐ Organization contributions/employee may contribute ☐ If employee contributes, organization also contributes (i.e. employer match) ☐ Other, please describe: 						
Cost to organization of retirement benefit: If your organization offers more than one retirement benefit, please answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.						
Organization contributes percentage of employee's salary Please enter cap (highest level) of percentage of salary contributed for each employee by organization:%						
Organization contributes \$ amount for each employee Please enter cap (highest level) of dollar amount contributed annually for each employee by organization: \$						
☐ Other, please explain:						
What is the period (in years) after which retirement benefits are fully vested? years						

If you have a 403(b) plan, have you conducted a 403(b) audit during the past 12 months?							
☐ Yes ☐ No							
If Yes, have you considered or are you considering discontinuing your 403(b) plan based on the audit? Please check all of the following issues that apply.							
☐ Compliance issues ☐ Budgetary issues ☐ Other, please describe:							
Does your organization offer a 457 plan for highly compensated employees?							
☐ Yes ☐ No							
EXECUTIVE DIRECTOR/CEO PROFILE							
Does your organization current employ an Executive Director/CEO?							
Yes No If No, please skip the rest of this section and continue with the Compensation section.							
Does your Executive Director/CEO have an employment contract?							
Yes No If Yes, what was the length of the original contract in months?							
How does your Executive Director/CEO identify their gender? Male Non-binary/non-conforming							
What is your Executive Director/CEO's age?							
years old							
For how many years has your Executive Director/CEO worked in their current job at your organization?							
If five years or less, how did the organization locate this Executive Director/CEO as a candidate to fill the position at the time of hire? Word of mouth							
Craigslist or other online service Executive search firm							
Internal promotion							
Current/former board member or founder of organization							
Other, please describe:							
Did your Executive Director/CEO work as the Executive Director/CEO in other nonprofit organizations							
prior to the current job? Yes No If yes, for how long, in years?							
What is the highest level of education attained by the Executive Director/CEO?							
What is the highest level of education attained by the Executive Director/CEO? ☐ High school ☐ Bachelor's degree ☐ Doctorate ☐ Some college ☐ Master's degree/Professional Degree/JD							

Does your organization have a completed and updated emergency succession plan for the Executive
Director/CEO position?
Yes No
Does your organization have a formal, non-emergency transition plan for the Executive Director/CEO
position?
Yes No
Doog your augmization agreet to have a Executive Director/CEO transition within the next three years?
Does your organization expect to have a Executive Director/CEO transition within the next three years?
Yes No
Has the board of directors formally approved the current salary of the Executive Director/CEO?
∐ Yes
What kind of information does organization's board of directors consider in order to determine reasonable
compensation for the Executive Director/CEO? Please check the box of all that apply.
Informal survey of similar organizations performed internally
Published survey data
Form 990s of similar organizations
Outside consultant
Other, please describe:
Please describe any benefits given to the Executive Director/CEO not otherwise mentioned in this
questionnaire:
questionnane.

COMPENSATION - INSTRUCTIONS

This chart requests specific compensation information for each employee in your organization. Use one line for **each employee**. If you have multiple employees with the same job title, please include a line for each employee, listing each individual's salary, not an average of every employee in that job position. Make extra copies of the chart as needed.

Column 1 Job Code

Enter the three-digit code for the iob that you are reporting (for example, Executive Director is 005). A list of all iob codes with job descriptions can be found on the **Job Descriptions** worksheet of this file. Note: These job codes are the same as those used in the 2020 survey with the addition of several new job this year, which appear in red type.

Column 2 Position Title

Enter the title **your organization** uses for this job. It is okay if this title is different than the job title we use for the survey (see FairPay2021.JobList.pdf and FairPay2021.JobDescriptions.pdf).

Column 3 Pay Rate as of January 1, 2021

Enter the actual pay rate for the employee as of January 1, 2021.

For full-time employees, you may enter either an annual rate or an hourly rate.

For part-time employees, please enter an **hourly** rate. If you need help calculating the hourly rate, please email us at survey@nonprofitcomp.com and we will help.

Column 4 Eligible for Bonus or Incentive Pay

If the employee in this position is **eligible for** any type of incentive or bonus pay in addition to the regular base salary, enter "Y" (regardless of whether the employee actually received bonus or incentive pay). If the employee is not eligible, enter "N."

Column 5 Bonus or Incentive Pay Paid During Past Twelve Months

Complete this column only if the employee was eligible for incentive or bonus pay. If the employee was paid any type of bonus or incentive pay during the past twelve months, enter that amount here. Otherwise enter a zero.

Column 6 Number of Full-Time Equivalent Employees Managed (Direct and Indirect)

Enter the number of employees supervised by this position, **directly and indirectly**. For example, for the Executive Director position, list the total number of full-time equivalent employees of the organization. Do **not** include contractors or volunteers supervised by this employee.

Column 7 County Location of Job if Different from Organization's Main Location

Use this column only if the job is located in a county other than the main administrative location of your organization.

COMPENSATION AS OF JANUARY 1, 2021

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7
Job Code	Position Title used by Your Organization	Annual (full-time) or Hourly Pay Rate as of 1/1/2021	Eligible for Bonus or Incentive Pay (Y/N)	Bonus or Incentive \$ Paid During Past 12 Months	# of FTE Employees Managed (direct & indirect)	County Location of Job if Different from Org's Main Location