

BLACKLANE

UPGRADE YOUR TRAVELS



Tarik E.
Blacklane Chauffeur, Chicago

Before
the Ride

STEP 1

Dress professionally

STEP 2

Check flight information

STEP 3

Sanitize the vehicle

STEP 4

Place bottled water

STEP 5

See how it looks from the
backseat

STEP 6

Check for special requests

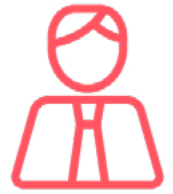
STEP 7

Plan your route



SCROLL FOR STEP-BY-STEP TIPS

Step 1



Dress professionally in a dark-coloured suit, button-up shirt, polished leather shoes, and with a tie.

Personal hygiene plays a critical part in every Blacklane chauffeur's appearance. Always wear deodorant and make sure the vehicle is free from any unpleasant odor.

Observing this basic dress code ensures that Blacklane chauffeurs maintain a high rating and receive consistently positive feedback from guests.



Step 2



For airport pickups, always remember to track the flight and adjust the pickup time when necessary – remember to account for any buffer time requested by the guest. Confirm their arrival terminal before starting the journey.



Step 3



Disinfect the vehicle. Make sure you wipe down all commonly touched surfaces of the vehicle: seat belt and seat belt lock, door and luggage compartment handles, steering wheel and radio.



Step 4



Provide water bottles for your guests but place them in the door panel to lessen the risk of contamination.



Step 5



Sit in the backseat of your vehicle to make sure everything looks good from the guests perspective. Clean or tidy any surfaces that you notice you may have missed.



Step 6



Check the details of your booking. If the guest has any special requests such as a child seat, make sure you have accommodated their request and that any special items are disinfected before you put them in place.



Step 7



Before you head towards the pickup location, take some time to plan your route afterwards to the drop-off destination. This ensures the guest arrives in good time without having to deal with potential traffic disruptions. Always make sure you know an alternate route to your destination. And don't forget to make sure you have a full tank of gas before starting a ride.



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