

**CUSTOMER SATISFACTION INDEX SWEEPSTAKES OFFICIAL RULES – HOW TO PARTICIPATE:** To enter go online to [www.myAutoCaresurvey.com](http://www.myAutoCaresurvey.com) between January 1, 2021 and December 31, 2021. No Purchase Necessary.

**HOW TO ENTER:** You may enter the sweepstakes (i) ONLINE: Beginning 12:00:01 AM (ET) on January 1st, 2021, through 11:59:59 PM (ET) (as determined on Sponsor's server clock) on December 31st, 2021. Enter online by visiting [www.myAutoCaresurvey.com](http://www.myAutoCaresurvey.com). On the Web site, you will be prompted to enter a 6-7 digit "promo code" found on your invoice label, to complete a customer satisfaction survey. Upon completion of the survey and acceptance of the sweepstakes official rules, you will receive your entry into the sweepstakes. You are responsible for any telephone charges, and normal time rates, if any, charged by your Internet provider. All entries become property of Sponsor.

**PRIZE DESCRIPTION AND VALUE:** 25 gift cards worth \$50 each, and 10 gift cards worth \$100 each will be given away. Prizes may not be substituted, transferred, or exchanged except at the sole discretion of the Sponsor. **WINNER SELECTION:** There will a random drawing, on or about the 15th of month following each quarter, where 35 winners will be selected from among all eligible entries received for the periods defined below. The odds of winning depend upon the total number of eligible entries received. Each Potential Winner will be notified by mail approximately seven (7) days after the prize drawing. Prize notification will be emailed to the email address provided on the CSI survey. Emailed prize notifications or prizes returned as undeliverable, failure to respond to Sponsor and/or fulfillment agency attempts to contact the potential winner, or failure to return necessary information by the Sponsor and/or fulfillment agency will result in forfeiture of prize. If, in the Sponsor's opinion, there is any suspected or actual evidence of tampering with any portion of the sweepstakes, the Sponsor reserves the right to terminate the sweepstakes and conduct a random drawing to award the prize using all eligible entries received as of the termination date.

**ELIGIBILITY:** The sweepstakes is open only to legal U.S. residents, 18 years of age or older at the time of entry, excluding the residents of Puerto Rico. Employees of the Genuine Parts family of companies or Flatout Branding and their immediate family members (spouses, parents, siblings, children and each of their respective spouses) living in the same household are not eligible to enter, win or otherwise participate.

**GENERAL:** Sponsor is not responsible for incorrect, inaccurate or omitted entry information, or any combination thereof, for technical hardware or software failures of any kind, lost or unavailable network connections, or failed, incomplete, garbled or delayed computer transmissions which may limit a user's ability to participate. Sponsor reserves the right to cancel or modify the sweepstakes or disqualify entrant if fraud, misconduct, technical failures, or any error destroys the integrity of the sweepstakes as determined solely by Sponsor. Any attempt by an individual to deliberately damage the website or undermine the legitimate operation of the sweepstakes is a violation of criminal and civil laws, and should such an attempt be made, Sponsor reserves the right to seek damages from any such individual to the fullest extent of the law. In the event a winner entered via the Internet and a dispute arises regarding the specific individual entitled to receive the prize, such entries will be declared made by the authorized account holder of the e-mail address making the submission. Sponsor is not responsible for any damage to any computer system resulting from participation in, or from accessing or downloading information in connection with, this sweepstakes. Proof of entry is not considered proof of delivery or receipt. Acceptance of any prize shall constitute (i) a release of the Sponsor and its agents, advertising

and promotion agencies, affiliated companies, sweepstakes partners and prize suppliers, and all of their respective affiliated companies, employees, officers, directors and shareholders, from and against all claims and damages arising in connection with each entrants participation and/or entry in the sweepstakes and/or their receipt or use of any prize awarded in this sweepstakes, (ii) an agreement to be bound by these rules, and (iii) winner's consent to the use of his/her name, photograph, likeness, biography, voice and/or video for advertising and promotional purposes, including online announcements, without additional compensation, except where prohibited by law. Taxes are the sole responsibility of the winners. This sweepstakes is governed by all applicable federal, state and local laws. Void in Puerto Rico and where prohibited by law. Issues concerning the construction, validity, interpretation, and enforceability of these laws shall be governed by and interpreted under the laws of the State of Georgia without regard to its conflicts of law provisions. By participating in this sweepstakes, entrants agree to be bound by these official rules and the decisions of the Sponsor.

**RULES:** You may obtain the official rules by mailing a self-addressed stamped envelope to: RULES – NAPA AUTO CARE CUSTOMER SATISFACTION INDEX SWEEPSTAKES 46017 Sherwood Drive, Chilliwack, BC V2R 5R2 Canada Request for rules must be received by December 31st, 2018.

**WINNERS' LIST:** You may obtain a winners list by mailing a self-addressed stamped envelope to: WINNERS' LIST – NAPA AUTO CARE CUSTOMER SATISFACTION INDEX SWEEPSTAKES, 10174 Royalwood Blvd, Rosedale, BC Canada, or by visiting the home page of the NAPA AUTO CARE Survey at <http://myautocaresurvey.com>, and by clicking on "NAPA CSI PAST WINNERS" link. Request for winners list must be received by December 30, 2021.